

FIVE WAYS TO IMPROVE CUSTOMER SERVICE

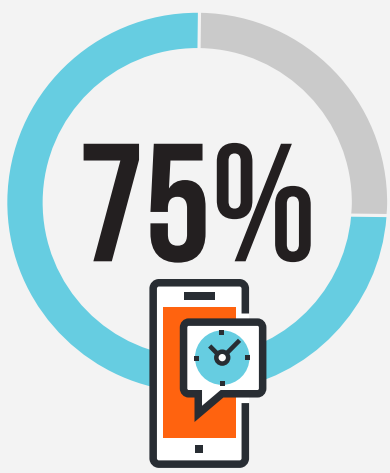
AND SAVE MONEY



SAVE ON LD FEES!

CONNECT THEIR WAY!

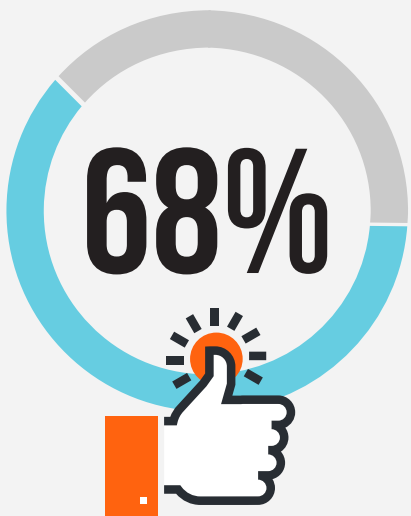
Your customers are used to voice, video and chat in their personal lives! Why not offer them the same functionality via your website from the device of their choice.



75% OF CUSTOMERS SAY IT TAKES TOO LONG TO REACH A LIVE AGENT ¹

CUSTOMER SATISFACTION

Increase Customer Satisfaction and retain customers!



68% OF CONSUMERS WOULD SPEND MORE WITH COMPANIES THAT PROVIDE EXCELLENT CUSTOMER SERVICE ³



LEVERAGE YOUR WEBSITE!

Your customers are already on your website, why not let them connect to you while they are there. And if they connect to you online, you save Long distance cost on 800 number fees.



IMPROVE THE CUSTOMER EXPERIENCE

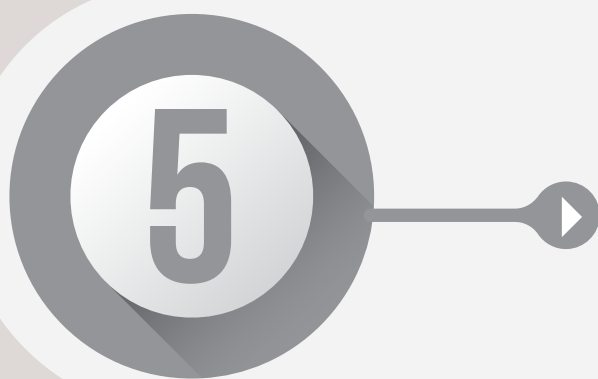


IMPROVE WAIT TIMES & QUEUES

Allowing customers to connect online. Delight Your customers by allowing them to connect instantly!



82% OF CONSUMERS STOP DOING BUSINESS DUE TO BAD CUSTOMER SERVICE ²



WIN MORE BUSINESS

By selling new products to existing customer when you delight them with their current services!

Temovi
Real-time Communications

For more information on Temovi solutions contact us through our website at www.temovi.cloud or on 0151 650 6322

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